



To implement TOSCA Testsuite™ as efficiently as possible in your specific environment and to optimize your benefit from TOSCA, TRICENTIS® offers comprehensive services in the area of software tests with TOSCA Testsuite™. We ensure that your tests are clearly structured, defined on a methodologically sound basis and efficiently automated.

### TRICENTIS Services

TRICENTIS has been supporting its customers with industry-wide know-how since 1997. Our international customer base relies on our expertise in all aspects of test processes. With TOSCA Testsuite™ TRICENTIS offers tool-based solutions as well as operational and conceptual services for software tests.

Key areas of our services are, on the one hand, general support in and around software tests and, on the other hand, the product development of TOSCA Testsuite™. Our top priority is fully satisfied customers. Specialist know-how, high quality standards and professional communication serve as the basis for successful cooperation with our customers.

Our custom-tailored services are divided into the groups of "methodology and concepts", "business services" and "technical services".

### Training

Part of our service offering is standard training related to TOSCA as well as various, individually structured know-how workshops.

For detailed information on our standard training courses, please refer to our flyers or go to [www.tosca-testsuite.com/services](http://www.tosca-testsuite.com/services).



### Methodology / Concepts

From the very beginning of your project, we provide you with conceptual assistance, ensuring a pragmatic and adequate approach. We help you in setting up and modeling your optimized test processes.

Our experienced consultants explain and assist the methodologically sound definition of test cases with TOSCA Testsuite™. By doing so, you can assure the quality of your software even with limited resources and tight schedules.

*Our methodological conceptual services:*

- Conceptual design and optimization of test processes
- Methodological test case definition
- Modeling of optimized test processes in TOSCA Testsuite™
- Test data analysis



### Technical Services

When it comes to the technical implementation of your project, you can always rely on the know-how and experience of the TRICENTIS team. We provide you with solutions covering all aspects of your project from start to end. TRICENTIS helps you implement the steering technology required for your custom controls, to the extent you require.

We will gladly assist you in integrating requirements management systems and defect tracking tools in your existing application life-cycle.

*We offer:*

- Creation of customer-specific application steering technologies
- Tests of non-visual interfaces (non-GUI such as SOA/Webservices, EDIFACT)
- Integration in ALM (e.g. requirements management systems, defect tracking tools and many more)

### Business Services

Our business services cover all assistance related to business-based implementation tasks with TOSCA Testsuite™.

Our experienced consultants and project test managers bring their vast experience from reference projects in specialized areas, allowing you to work with the right specialist on any type of task.

If required, we offer you the possibility of outsourcing your test operation fully or partially to TRICENTIS®.

For this purpose, we set up and operate test centers for you. We can also take over the entire test management for you locally.



*Our spectrum of services*

- Test management and test coordination
- Test automation
- Creation of customized reports
- Test case creation (design and specification, as well as review and QA)
- Test data setup and test variabilization (TOSCA@data)
- Highly efficient and methodologically sound SAP tests (TOSCA@SAP)
- Outtasking or outsourcing, e.g. test centers

### Contact

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