Tricentis

Tricentis licensing and packaging information

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Licensing General Information

Currently available features and functionality for different editions of Tricentis qTest, Tricentis NeoLoad, Tricentis LiveCompare and Tricentis Test Automation for Service Now are detailed below. The edition licensed is set forth on the applicable Order for the provision of Software. Capitalized terms used but not defined herein shall have the meaning ascribed to them in the Tricentis Customer General Terms and Conditions.

TRICENTIS QTEST

Tricentis qTest is a scalable test management solution that helps businesses unify testing and orchestrate quality at speed, with visibility throughout the Software development lifecycle.

qTest Editions	
qTest Pro	Scalable, unified test case management and reporting
qTest Enterprise	Enterprise test management with automation and DevOps workflows.

Features	Descriptions	Pro	Enterprise
Manager	**Test case management** Track, organize, and report on testing across the business	●	●
Sessions	**Exploratory testing** Capture exploratory test sessions to create documentation and automated test scripts	●	●
Parameters	**Manual testing** Manage testing data for test case steps, and define reusable test runs for manual testing	●	●
Custom reporting	**Analytics and reporting** Analyze application quality and release readiness, and share with the business	●	●
APIs	**Third-party integrations**	●	●
Scenario	**Behavior-driven development (BDD)** Streamline and scale behavior-driven development with an intuitive Jira application		●
Launch	**Centralized test automation** Manage, schedule, and report on automated test execution across environments		●
Pulse	**Agile and DevOps workflows** Orchestrate event-driven test workflows for Agile development and DevOps		●
Deployment type		Cloud	Cloud/ On-prem
License type		Named user	Concurrent user

TRICENTIS NEOLOAD

Tricentis NeoLoad is a continuous performance and load testing solution for all use cases from APIs and microservices to end-to-end system-wide testing of monolithic applications.

NeoLoad Editions	
NeoLoad Essential	**For testing teams who want to ensure that their application performs at scale.**
NeoLoad Pro	**For enterprise organizations who need a performance engineering solution that supports all use cases, development models and business critical applications.**
NeoLoad Enterprise	For enterprise organizations who need a performance engineering solution that supports all use cases, development models and business critical applications, including SAP.

Features	Descriptions	Essential	Pro	Enterprise
Code-less test design & maintenance	Graphical design tool with drag and drop controls and test recording to simplify test design creation and maintenance	●	●	●
Browser-based test recording	Quickly and easily design tests for complex web applications to capture true end-user performance metrics	●	●	●
Workspaces	Workspaces allow administrators to group users into teams and assign quotas for virtual users. Teams can organize and collaborate on their performance testing tasks, assets and results	1	Unlimited	Unlimited
SaaS Load Generators	Flexible generation of test loads from the NeoLoad platform (access redeemed through Cloud Credits[5] which are based on the number of Virtual Users)	●	●	●
Test Automation	Design and run tests and automate go/no-go decision based on SLOs within CI pipelines using test as code, CLI, and CI tools integrations		●	●
SSO (SaaS only)	Configure user SSO credentials		●	●
Resource Reservation	Reserve load testing infrastructure and virtual users to guarantee resources are dedicated for performance testing and avoid testing schedule conflicts		●	●

Features	Descriptions	Essential	Pro	Enterprise
Dynamic Infrastructure	Provision and use load testing infrastructure automatically, on demand in any Kubernetes environment		●	●
Advanced protocol support	Support for testing advanced protocols like Citrix, Oracle Forms, or Java serialization		●	●
Support of SAP Applications	Test SAP applications including SAP GUI			●
Deployment		Cloud only	Cloud or On-Premise	Cloud or On-Premise
Virtual Users (VUs) / VU blocks	Virtual Users are simultaneously available for testing across concurrencies made available in VU blocks (1 VU block = 100 VUs). VUs included with each license edition are noted in this table. Additional VUs may be purchased. [1]	3 VU blocks (300 VUs)	3 VU blocks (300 VUs)	3 VU blocks (300 VUs)
Concurrencies	Concurrencies allow tests to be run in parallel equal to the number of concurrent licenses. Concurrencies included with each license edition are noted in this table. Additional concurrencies may be purchased only for Pro and Enterprise editions. [2]	1	1	1
Runtime hours	Quota of runtime execution for SaaS. Monthly runtime hours included with each license edition are noted in this table. Additional runtime hours may be purchased. [3]	100h per month	200h per month	200h per month
Storage hours	Quota of storage hours (measured in hours of tests saved). Storage hours included with each license edition are noted in this table. Additional storage hours may be purchased. [4]	250h	500h	500h
Cloud Credits	Cloud Credits may be redeemed for access to SaaS load generators or dedicated IP addresses. Cloud credits included with each license edition are based on VUs purchased. Additional cloud credits may be purchased. [5]	Allotment based on VUs purchased	Allotment based on VUs purchased	Allotment based on VUs purchased

¹ Purchasing Additional Virtual Users

Any additional VUs purchased are set forth on the applicable Order in VU blocks (1 VU block = 100 VUs)
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² Purchasing Additional Concurrencies

Any additional concurrencies purchased are set forth on the applicable Order. Up to 4 additional concurrencies each includes:

- 1 concurrent license
- 500 storage hours
- 200 monthly runtime hours

After purchase of 4 additional concurrencies (or 5 total concurrencies), you can purchase concurrencies only in "5-packs". Each 5-pack of concurrencies includes:

- 5 concurrent licenses
- 1,000 storage hours
- 1,000 monthly runtime hours

³ Purchasing Additional Runtime Hours

Additional monthly runtime hours are available to purchase through add-ons [in increments of 200 monthly runtime hours].

⁴ Purchasing Additional Storage Hours

Additional storage hours are available to purchase through add-ons [in increments of 500 storage hours].

[5] **Cloud Credits**

Virtual User Tier	1 VU Block = 100 VU		
	Purchased VUs		Included Cloud Credits
	Min. VU blocks	Max. VU blocks	per VU block
Tier 1	3	9	1,300
Tier 2	10	24	1,300
Tier 3	25	49	1,200
Tier 4	50	99	900
Tier 5	100	249	600
Tier 6	250	499	320
Tier 7	500	999	170
Tier 8	1000		90

Example: Customer purchased 15 VU blocks (1,500 VUs). This fictitious purchase includes 19,500 cloud credits (15*1,300 = 19,500).

Cloud Credit Redemption Methods

Cloud Credit Redemption Method	Cloud Credits required
NeoLoad Load Generator	1 credit per hour of active usage
NeoLoad 64-bit Load Generator	2 credits per hour of active usage
1 Dedicated IP	0.2 credits per day

Disclaimer

Tricentis reserves the right to change or discontinue the amount of Cloud Credits at any time without prior notice. Tricentis offers these conditions free of charge and as a basis for further cooperation with customers for which there is no claim to general or repeated application.

Purchasing VUH (Virtual User Hours) Add-ons for Spike Testing

Virtual User Hours allow you to carry out high volume tests beyond the license limits. VUH means Virtual User Hour, it represents a Virtual User that runs for an hour.
VUH are consumption based. The formula to calculate them is given as: Number of VUs x Duration, by the second. This consumption-based pricing model comes on top of regular licenses in order to manage peak usage.

General conditions
- Purchase per block of 1,000 VUHs (Minimum order of 50 VUH blocks)
- Valid for 12 months
- Only can be used for Web and Citrix tests
- VUH include Load Generation from NeoLoad Cloud if test is started from NLW

TRICENTIS LIVECOMPARE

Tricentis LiveCompare provides smart impact analysis for SAP updates, using AI to pinpoint exactly what you need to test to ensure a zero-defect release.

LiveCompare Editions	
LiveCompare Essential	**For SAP customers wanting to know exactly what to test to reduce the risk of changes to their SAP solutions.**
LiveCompare Pro	**For SAP customers wanting to automate the discovery, notification, and testing of risks in their SAP changes.**
LiveCompare Enterprise	**For SAP customers wanting to ensure better quality and defect prevention throughout their entire DevOps lifecycle.**

Features	Descriptions	Essential	Pro	Enterprise
Change Impact Analysis	Identifies the SAP objects that are put at risk from a transport, support pack, ChaRM change request, or custom code change.	●	●	●
Tricentis Test Coverage Analysis	Integrates LiveCompare with Tricentis Tosca and Tricentis qTest to identify matching (and missing) test cases for the risks it identifies in an SAP change.	●	●	●
Extended Test Coverage Analysis	Integrates LiveCompare with additional test repositories, including SAP Solution Manager, to identify matching (and missing) test cases in those repositories.		●	●
Continuous Developer Impact Analysis	Automatically detects ABAP code changes in your SAP systems and executes ABAP unit tests, code quality checks, and impact analysis against them, helping developers release higher-quality code, faster.		●	●
Test Audit	Reports the testing status for a release's most-at-risk objects, letting you see at a glance if the changes are safe to deploy.			●

Features	Descriptions	Essential	Pro	Enterprise
Release Assurance	Finds dependent objects that may cause errors when custom transports are imported from QA into a production environment.			●
Code Watch	Analyzes the quality of custom ABAP code changes.			●
Compare Objects	Ensures SAP systems stay synchronized by identifying where key source objects (or their dependencies) are out of synch.			●
Analysis Hours	Number of analysis hours included	100 or Custom*	250 or Custom*	Unlimited
DB Size	Maximum database storage included	500GB	500GB	Custom*
License Type		By Instance	By Instance	By DB size

*   Additional analysis hours may be purchased. Any additional analysis hours purchased are set forth on applicable Order..

**   Maximum database size for Enterprise edition set forth on applicable Order.

TRICENTIS TEST AUTOMATION FOR SERVICENOW

Tricentis Test Automation for ServiceNow enables faster releases of digital workflows, applications and platform updates, built natively on the ServiceNow platform.

Test Automation for ServiceNow Editions	
Test Automation for ServiceNow Essential	For ServiceNow delivery teams who need to keep up with platform upgrade and want to verify all service catalog items and workflows automatically
Test Automation for ServiceNow Pro	For application development teams who want to deliver new workflows more quickly and want to streamline application delivery with continuous test automation.

Features	Descriptions	Essential	Pro
Test Automation	Core testing capabilities purpose built for ServiceNow	●	●
Test Execution Servers	Scalable automated test execution	2 Server max	10 Server max
Recorder	No code test case creation	●	●
Visual Studio Code Plugin	Write and execute test cases in MS Visual Studio Code	●	●
Prebuilt Test Plans for ITSM Portfolio	Full test case coverage of the ITSM Portfolio	●	●
Case Creator	Generates test cases based on ServiceNow configuration To get the core of the test developed for faster script creation		●
DevOps	Continuous automated testing and deployment		●
Developer Workflow	Ensure 100% test case coverage		●
License Type		Named user	Named user

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