

Accenture and Tricentis: Leading SAP Testing Transformations



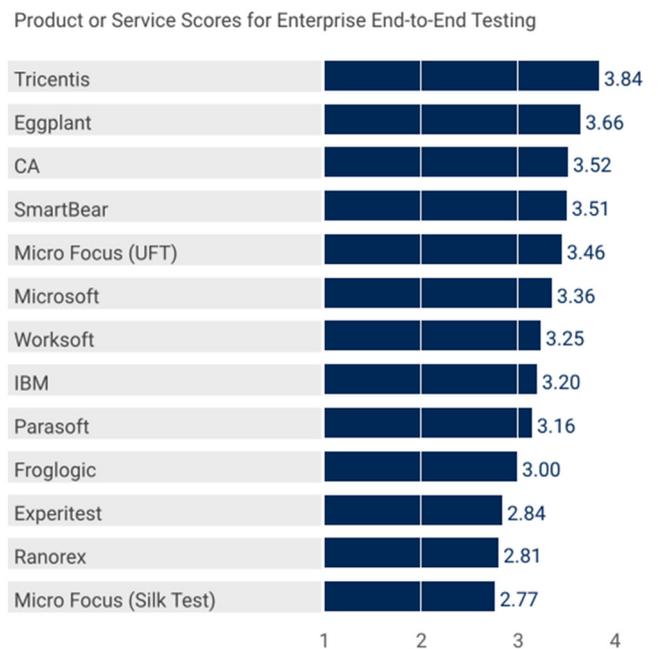
Tricentis and Accenture are making a global impact on organizations facing the challenges of today's business world. Together, we're leading the way to help our customers innovate faster, optimize cost and reduce business risk.

Accenture is instrumental in implementing Tricentis approaches and solutions, including Tricentis Tosca and related services. With Accenture's track record of accomplishment and nuanced understanding of your system environment plus Tricentis Tosca, the #1 Continuous Testing platform for SAP, we keep you and your team on the path to innovation. Tricentis Scored Highest in Gartner 2018 Critical Capabilities for Software Test Automation for Enterprise End-to-End Testing

For SAP testing, we have teamed up on hundreds of engagements to help organizations effortlessly detect impacts to their core end-to-end business transactions—across and beyond SAP (APIs, web UIs, Java, mobile interfaces, mainframes, data warehouses, and more). With Accenture + Tricentis, clients:

- **Jumpstart test automation:** Business process experts can rapidly create and manage sophisticated end-to-end test automation—without waiting on “technical” resources.
- **Align tests with business risks:** Understand exactly what tests and data are needed to cover business risk; shift focus from tests' pass/fail status to “Is the level of business risk acceptable?”
- **Simplify end-to-end testing:** Use a single solution to test across SAP, APIs, web, GUIs, mobile, mainframe, and more—with service virtualization and test data management to stabilize test automation.

Figure 4. Vendors' Product Scores for the Enterprise End-to-End Testing Use Case



As of 1 November 2018

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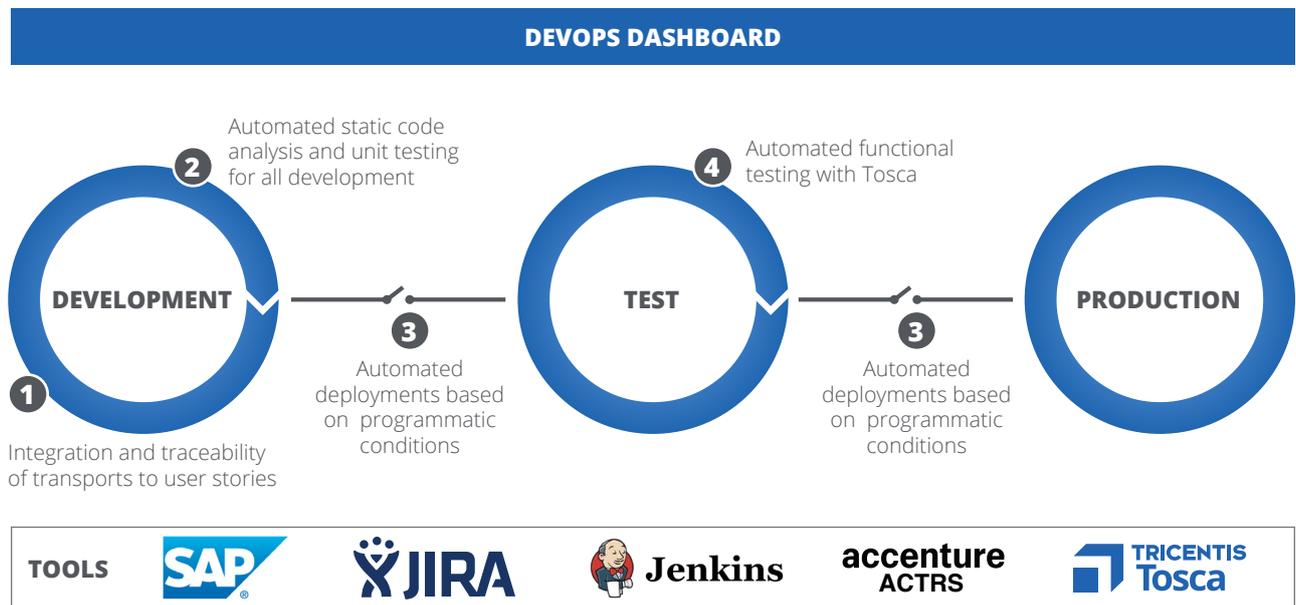
Source: Gartner (December 2018)

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Gartner Inc, "Critical Capabilities for Software Test Automation," Joachim Herschmann, Thomas E. Murphy, Jim Scheibmeir, 18 December 2018.

Organizations with DevOps for SAP initiatives can further benefit from the seamless integration of Tricentis Tosca as the core test automation tool in ADOP, Accenture's DevOps platform for SAP:



Here's a quick look at two recent engagements where Accenture and Tricentis partnered to modernize SAP testing.

Manufacturing and Retail - Beauty Products

This client is one of Brazil's top manufacturers and retailers of beauty/personal care products. The company has grown dramatically since it was formed in the 1960s; its products are now sold in over 70 countries around the world.

Software testing was not a priority for this client...until they realized how much time and money it was costing them. Key users / business analysts were tasked with performing extensive manual regression testing for SAP projects. This not only distracted them from their core responsibilities; it also delayed project releases.

The client modernized their SAP testing process, culture, and tools with Accenture and Tricentis. In just a few months, they have already saved R\$10m. Now that test automation is in place, their next step is to make it a central part of their Agile processes and DevOps pipelines.

Manufacturing - Packaging

The client is a 150+ year old global packaging powerhouse headquartered in the United States. They provide exceptional

packaging to leading food, healthcare, consumer products, and other companies worldwide. Currently, one of their core corporate initiatives is "moving from concept to commercialization faster."

The Quality Engineering team realized that the company's existing manual testing processes—spread out across over 10 countries worldwide—had to be streamlined to support this emphasis on faster innovation. They needed to deploy more (and faster) updates to the SAP software driving their core business processes. They also wanted key users to dedicate more time to tasks that optimized these processes (roadmap design, enhancements design...), and spend less time on testing.

With the help of Accenture and Tricentis, the client now automatically creates tests as SAP key users exercise the application in the normal manner. These tests are captured as reusable building blocks that are leveraged across the global organization—expanding collaboration while reducing the hassle and expense of holding "face to face" meetings to complete testing. By promoting extreme reuse while minimizing test maintenance, this new testing approach helps the business accelerate innovation while ensuring the continued integrity of their core business processes.